Implementing the recommendations from the scrutiny of Older People's Community Safety concerns

Recommendations	Response of Partnership Community Safety Team	Response of Primary Care Trust	Response from Adult Social Care & Housing
1 – Information for older people The panel recommends that a purpose designed booklet be provided to older people in user-friendly format to engage and inform on community safety and keeping safe.	The PCST will work with Adult Social Care to produce a good quality handbook for Older People.	In July 2009 NHS Brighton and Hove and Brighton and Hove City Council (Adult Social Care) launched *Information Prescriptions* as a six month pilot scheme. The prescriptions are a tool that can be used for both health and social care staff and will help service users to: • feel in control and independent; • gather information at an appropriate time, quickly and easily; • access information in a format that suits them; and • reduce the need to use health and social care services. Information and advice about community safety could be included in the website.	ASC&H can contribute can contribute to the production of an information document, the content needs to be broader and examples of the publications used in Crawley and Mid Sussex and the Be Smart Be Safe Handbook were considered good practice.
2 – inter-generational initiatives The Panel recommends inter-generational initiatives to help raise awareness, build resilience and feelings of safety of older people and better understanding between different age groups.	The PCST will work with its partners, particularly those which deliver initiatives targeted at Young People, to introduce inter-generational work where appropriate.	The Healthy Ageing Sub-Network (including WHO Healthy Cities, Healthy Ageing Sub-Network) The Healthy Ageing Sub-Network is to include inter-generational development in their next development programme. NHS Brighton & Hove and Adult Social Care have are represented at the Centre for Intergenerational Practice which could be used to inform/develop initiatives. NHS Brighton & Hove and Adult Social Care are working together on a peer support development programme being developed under the National Dementia Strategy Demonstrator Site bid.	ASC&H can facilitate inter generational work, this happens on some Council Housing Estates and there have been links with schools and sheltered housing schemes.

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		This will cut across all ages and it may be possible be include issues about community safety for this vulnerable group.	
3 – Equalities Impact Assessments The Panel recommends Equalities Impact Assessments be brought forward with wide consultation with older people on policies/strategies of the Council and Partner organisations. This will help eliminate or minimise adverse impact on the mobility, independence and quality of life of older people and their ability to interact fully in society.	The PCST will incorporate assessments on the effect of its policies and practices, within its wider equalities impact assessment work.	NHS Brighton & Hove have a robust programme for reviewing all policies, procedures and commissioning decisions that currently includes older people. (This process is under review).	Equality Impact Assessments are carried out and these consider the impact on older people of policies and strategies. The monitoring of EIA's must ensure the relevant emphasis is given.
4 – Mainstreaming Successful Schemes The Panel recommends that the Neighbourhood Care Scheme, and other programmes shown to be successful in working with isolated vulnerable older people, be mainstreamed.	N/A	This will be considered alongside other priorities when commissioning services.	Annual funding can be problematic for some projects and some good work is lost when the monies available are for new initiatives. Mainstreaming could become part of the commissioning function to ensure VFM.
5 – Housing Policy The Panel recommends that the Council consider giving some priority for a move in an area near family or friends where support for an older person would be nearby.	N/A	N/A	The review of the choice based lettings system could enable applicants to be awarded priority in relation to their ability to offer or receive acknowledged support. This would mean people could then be housed in a certain area of the City, receive support from local people and minimise their dependency on services.
6 – Cold Calling The Panel recommends that to help combat doorstep crime, Trading Standards consider the introduction of 'no cold-calling' zones in areas identified from intelligence.	The PCST is in discussion with Trading Standards about whether or not this work can be implemented.	N/A	ASC&H will liaise with Trading Standards in adopting these zones, this already happens in relation to the sheltered housing schemes.

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7 – Domestic Violence The Panel recommends that regular training be further developed for every professional carer and volunteer working with older people in looking for early signs of elder abuse and domestic violence.	The Senior Officer Strategy Group for Domestic Violence is to consider the resource implications of this recommendation.	Suggest that this recommendation is discussed at the Domestic Violence Senior Officers Group.	Ongoing training for ASC&H staff to raise awareness of elder abuse and domestic violence.
8 – Information on Domestic Violence The Panel recommends that additional research and analysis be carried out including with service users. This would provide the council and partner agencies with better information on the extent and nature of domestic violence involving older people and elder abuse to help further develop preventive and support services.	The Senior Officer Strategy Group is to consider the best means of implementing this recommendation.	Suggest that this recommendation is discussed at the Domestic Violence Senior Officers Group.	ASC&H to be part of this information collection and sharing protocol.
9 – Select Committee on Dementia The Panel recommends that operational protocols between agencies regarding elder abuse in cases of mental illness be referred on to the Select Committee on Dementia.	N/A	It is anticipated that this recommendation will be picked up as part of the Select Committee on Dementia.	It is anticipated that this recommendation will be picked up as part of the Select Committee on Dementia.
10 Racist/Religiously crimes/incidents The Panel welcomes the many initiatives regarding racial harassment and older people. The Panel recommends that good practice examples such as reporting centres are extended to vulnerable older people including LGBT communities and disabled older people.	The PCST to implement this recommendation.		ASC&H will ensure models of good practice are explored and adopted as appropriate.
11 – Alcohol and older people The Panel welcomes the social marketing campaign on the serious health consequences of alcohol abuse by older	The Alcohol Strategy Group is carrying out consultation with Older People as to the most effective way of providing information and assistance to Older	The Cheers!? report (social marketing campaign looking at alcohol consumption and older people) has informed the Alcohol and Mental Health	The Cheers!? report (social marketing campaign looking at alcohol consumption and older people) has informed the Alcohol and Mental Health Strategies.

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people.	People.	Strategies.	
12 - Social spaces for older people The panel recommends that licensed and unlicensed venues be encouraged to consider offering good value daytime activities and food and drink with the aim of attracting older customers.	N/A		ASC&H would look to participate in this work in relation to building communities on estates and ensuring the relevant services are provided for older people in the city.
13 – Data on older people The panel recommends to enable the Council jointly with partners target future preventative work with older people, that where possible consistent data be distinguished by age and gender for vulnerable older people. This includes alcohol-related incidents and harm, black and minority ethnic population, domestic violence, disabled, LGBT and other minority groups.	The PCST to implement this recommendation within CDRP services as far as is possible.	Suggest that this recommendation is picked up through the Partnership data group (analysts working for the Council; Police, NHS Brighton & Hove etc)	Suggest that this recommendation is picked up through the Partnership data group (analysts working for the Council; Police, NHS Brighton & Hove etc). By agreeing to hold data on older people in a consistent way partners would have the ability to provide more effective analysis. This could be addressed in the council through the development of CRM corporately.
14 - Police independent advisory group The Panel recommends that the Older People's Council be asked to nominate an older person to serve on the Sussex Police Independent Advisory Group.	Sussex Police are to implement this recommendation.	N/A	This request has been made to the OPC by the Police and will be discussed at their meeting 28 October 2009.
15 - Customer relationship management The Panel recommends that to facilitate contact with older vulnerable people, the Council's Customer Relationship Management system be extended to include this population group.	N/A	N/A	ASC&H would need to adapt their front line services to utilise CRM to provide this improved customer service.
16 – Consultation The Panel recommends further consultation and analysis using the Community	PCST to discuss this recommendation with the Policy lead of community engagement.	N/A	ASC&H would contribute to this work as required.

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Engagement Framework to identify and respond to older people's specific concerns about community safety.			
17 – B&H Community Safety Crime Reduction & Drugs Strategy 2008–2011 The Panel recommends that the particular needs of older people for keeping safe and maintaining independence should feature more prominently in the review of the B&H Community Safety Crime Reduction and Drugs Strategy 2008 – 2011.	The PCST to implement this recommendation.		ASC&H would support this as appropriate.
18 – Monitoring Action The Scrutiny Panel asks its parent committee ECSOSC to monitor the implementation of actions following this scrutiny review. It also requests ECSOSC to add community safety work regarding minority older groups, to its work programme.	The PCST to take the lead in implementing this recommendation.	N/A	ASC&H will support this monitoring by providing the relevant details of progress made towards the recommendations.